Welcome to our June newsletter... lots of updates and information that we hope you find useful!

**Pharmacy NHS Mail Shared Mail Accounts and password changes**

In order for NHS England in the West Midlands to communicate with Community Pharmacies directly, they need to have an up-to-date list of all pharmacies NHS mail accounts. The admin team have previously sent out two emails to pharmacies requesting that pharmacies share the details of their shared mail accounts with NHS England. Out of nearly a 1,000 pharmacy contractors that they contacted they have received approximately 300 responses back following the request.

It still appears that not all pharmacies are using their NHS Mail accounts that have been set up, despite, communications being sent out from NHS England on how to set up a shared mail account.

In order to support this, NHS England’s National Team have now agreed that pharmacies can have up to 10 additional users attached to the pharmacies shared mail account.

Please see details below regarding NHS mail accounts.

- Please see information regarding Shared NHS Mailboxes following the link to PSNC website; [https://psnc.org.uk/contract-it/pharmacy-it/nhs-mail/](https://psnc.org.uk/contract-it/pharmacy-it/nhs-mail/)

- For queries regarding Shared NHS Mail Inboxes please contact pharmacyadmin@nhs.net or by calling the National Service Desk (0333 200 1133)

- For individual requests for an NHS Net account please contact: 0121 411 0411 or MLCSU.Servicedesk@nhs.net

NHS England requests that all Community Pharmacies are set up with an NHS Mail account and to share the details of that account with NHS England via this email address; england.pharmacypaymentswm@nhs.net

Please provide the details to NHS England confirming your nhs.net shared mailbox email address, and to quote your pharmacy ODS code. **If you have recently confirmed your pharmacy nhs.net shared email address, please ignore this message.**

Please note, NHS England is giving pharmacies notice as from the 1st September 2019, NHS England will only communicate with Community Pharmacies via NHS mail.

As of this month, NHSmail users' passwords will become valid for 365 days instead of the current 90-day expiry. This change follows PSNC, on behalf of the Community Pharmacy IT Group, lobbying NHS Digital about its approach to frequent forced password changes for national systems including NHSmail. Learn more at: [ow.ly/18to30oQBHc](ow.ly/18to30oQBHc)

**Sharps – Coventry and Warwickshire**

Please see the [FINAL SPREADSHEET](#) with current council positions regarding patient sharps collections. There are pharmacy schemes in Warwick and Stratford Districts. Rugby, Nuneaton and Bedworth and Coventry are looking to start schemes, but currently don’t have them in place.

The only limitation on size of sharps bin is in Stratford where bins over 1 litre would need to go back to GP surgery. There is an offer from the Public Health team to support with setting up a pharmacy scheme for those who wish - please do get in touch: nadiainglis@warwickshire.gov.uk; Nadia Inglis, Consultant in Public Health, Warwickshire County Council/Coventry City Council, Tel: 07980501941

Please make sure that when referring patients elsewhere that you use the appropriate council waste contact and do not send them to the council recycling centre.

**DMU Update**

The DMU Quality Improvement Course is up and running with 15 students from the Arden, Hereford and Worcester region. As part of this they are signed up to full clinical diploma as well which is fully funded. They can include Independent Prescriber module within this, but this has to be funded separately. We may look to working more with DMU in the future and there are also national funded courses available, see below
Fully funded post graduate courses
Community pharmacists are reminded of several postgraduate courses, funded by the Pharmacy Integration Fund until March 2020. Learners can choose from a range of courses and modules to develop their clinical practice. The Fund will cover the tuition fees for chosen modules, up to a maximum of 60 credits in a year (this can be for a Postgraduate Certificate, Diploma or CPD for revalidation). Act now to secure your place: ow.ly/X4tK30oQC5v

MURs – Please be reminded that you have until the end of September to complete the allocated 200 MURs. Please see the following AF MUR template, which you may find useful.

SMI
For those who expressed interest and attended the training for the Serious Mental Health Intervention please find information on how to sign up to the service at CHS’s website: https://www.1centralhealth.co.uk/coventry-and-warwickshire-smi, if you have not already done so.

Health Campaign Reminders
Mid – May to mid June 2019 – Children’s oral health/smile month (in line with the training currently being incentivised by the Quality Payment Scheme
September 2019 – Antimicrobial resistance
October 2019 – Stoptober
November/December 2019 – Help Us Help You main Winter campaign (formerly Stay Well this Winter)
January 2020 – Alcohol Consumption

Virtual Outcomes
The Virtual Outcomes licence comes to a close on the 31st July 2019 and currently there is not a model for individual contractors to purchase access directly but we are looking at options for the future.

Primary Care Networks
With the emergence and ongoing development of Primary Care Networks, it is increasingly important for GP and community pharmacy teams to understand each other’s profession and the roles they undertake.
To help with this, PSNC has recently updated The community pharmacy – A guide for general practitioners and practice staff and is collaborating with the British Medical Association to promote this guide among the GP and pharmacy professions. Download the guide from: ow.ly/1tcX30oQAJA

Community Pharmacy Assurance Framework (CPAF) – arrangements for 2019/20
To ensure that patients and members of the public receive safe, effective and high quality pharmaceutical services, NHS England has processes in place to monitor compliance by pharmacy contractors, who are included in one of NHS England’s pharmaceutical lists, with the terms of service set out in the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 (the 2013 regulations).
One of these processes is the use of the Community Pharmacy Assurance Framework (CPAF) to be conducted in two parts.
Part One: All pharmacy contractors to be invited to complete a short screening questionnaire consisting of ten questions to assure themselves and NHS England that they are compliant with the terms of service.
Part Two: The data collected from this questionnaire along with other information held by NHS England to be used to shortlist pharmacies to be considered for a contract monitoring visit. Only these pharmacies are asked to complete a full CPAF questionnaire. A copy of the full CPAF can be viewed here. Please see a timeline of the CPAF process HERE.

This approach means that the majority of contractors do not need to complete the full CPAF questionnaire. However, both the Pharmaceutical Services Negotiating Committee (the PSNC) and NHS England recommend that all pharmacy contractors make use of the full CPAF questionnaire to assure themselves that they are compliant with the terms of service.
Pharmacies will be asked to complete the screening questionnaire during June 2019. Please note that the CPAF screening questionnaire was updated in 2018 following development work by the CPAF working group, a working group with membership from NHS England, NHS Business Services Authority (NHSBSA) and the PSNC. The CPAF screening questionnaire again includes the two questions focusing on safeguarding and pharmacy audits; which
replaced the questions on ‘owings’ and prescribed medicines advice, which have been retired and no longer need to be answered.

The NHS Business Services Authority (BSA) will carry out the administration of both the screening questionnaire and the full CPAF at a national level on our behalf and this is facilitated through a secure on-line mechanism to allow pharmacy contractors to complete their returns. The screening questionnaire will be available to view in advance from 20 May 2019 and can be found [here](#).

Contractors will have four weeks to complete the screening questionnaire which will be available from Monday 3 June 2019 with a closure date of Sunday 30 June 2019. The questionnaire should only take around 20 minutes to complete.

Contractors will receive information and instructions on how to access and complete the questionnaire from the BSA during week commencing 27th May 2019.

Once you have submitted the completed questionnaire you will have the facility to save, print or access your responses for further reference.

**CD bulletin**

Please see the following link for the May 2019 CD bulletin relating to your area:

[http://www.coventrylpc.co.uk/contacts/controlled-drug-guidance/](http://www.coventrylpc.co.uk/contacts/controlled-drug-guidance/)

**Payments for the Quality Payments Scheme**

We would like to remind contractors that the payment relating to the February review point of the Quality Payments Scheme will be made as part of the full payment for the March 2019 submission. Learn more at: [ow.ly/xPRG30oQAZw](http://ow.ly/xPRG30oQAZw)

**Dispensing update**

Here are the latest announcements relevant for those involved in the dispensing of prescriptions.

**Important supply update**

The Department of Health and Social Care (DHSC) has been notified of supply issues with Diamorphine 5mg injections, Microgynon 30 tablets, and Ovranette tablets. Further details, including advice for prescribers and dispensers, can be found at: [ow.ly/Q7cA30oQAV6](http://ow.ly/Q7cA30oQAV6)

**Drug Tariff Watch**

This regular article from PSNC aims to help you prepare for monthly Drug Tariff changes by highlighting the key notices given in the Drug Tariff Preface. Here are the changes effective from June 2019: [ow.ly/Q3rQ30oQBYf](http://ow.ly/Q3rQ30oQBYf)

**Appliance Watch: Notice of Deletion**

Each month, PSNC will publish a list of appliances to be deleted from the Drug Tariff, giving contractors full visibility of all appliances due to be deleted in the coming month(s). Here is the latest list: [ow.ly/PpvB30oQC1k](http://ow.ly/PpvB30oQC1k)

**Interim People Plan**

Just to make you aware that the [Interim People Plan](https://psnc.org.uk/our-news/nhs-interim-people-plan-includes-training-and-support-for-pharmacy/) has been published, which sets out how it will support the workforce to deliver the care that the NHS needs. PSNC have published a news story which highlights the aspects of the plan relating to pharmacy:


We will be asking you about Community Pharmacy workforce skills / interests soon to add to the local plans.

We hope you found this information helpful! If you have any queries or questions, please do not hesitate to contact the office team at: 

Coventrylpc1@gmail.com or 01386 897529 (Mon to Fri 10am-1pm)

Alternatively, you will find lots of information on our website: [www.coventrylpc.co.uk](http://www.coventrylpc.co.uk)